

LIBERTY AMBULATORY SURGERY CENTER, LLC PATIENT'S RIGHTS AND RESPONSIBILITIES

Purpose:

Patients and families are our number one concern. It is a priority at the Center that patients and families are as comfortable as possible during their stay at Liberty Ambulatory Surgery Center. The following statement of patient rights and responsibilities is present as the policy for Liberty Ambulatory Surgery Center, but does not presume to be a complete representation of all mutual rights and responsibilities.

Patient Rights:

- To have reasonable access to the medical resources at Liberty Ambulatory Surgery Center without regard to race, color, national origin, age, sex, disability or financial status.
- To receive considerate, respectful and compassionate care free of abuse and harrassment.
- To be informed about and to participate in decisions regarding your care including the refusal of treatment.
- To be involved in all aspects of care and to be allowed to participate in that care.
- To have access to information about advance directives that would allow you to make your own healthcare decisions for the future and to have your chosen representative exercise these rights for you if you are not able to do so.
- To be assured that our provision of care for you will not be conditioned on your advance directives.
- To refuse treatment to the extent permitted by law and to be informed of the medical consequences of your actions.
- To have clinical and educational information about your treatment in language and terms that you understand.
- To voice complaints about your care, and to have those complaints reviewed and, when possible, resolved.
- To have access to organizational leaders if an ethical, cultural or spiritual dilemma presents itself.
- To have access to information about any research activities that involve your treatment, including benefits and risks, procedures involved, and alternative treatments.
- To maintain security, privacy, and confidentiality in all patient care areas as you undergo tests or treatment.
- To know whom is responsible for providing your immediate, direct care.
- To have access to information about the financial aspects of services and alternative choices.
- To be supported in accessing protective services when requested.
- To have unrestricted communication unless restrictions are a part of your treatment. Any restrictions will be explained to you and will be reviewed as your treatment changes.

Patient Responsibilities:

- To give your doctor and the Liberty Ambulatory Surgery Center staff complete and accurate information about your condition and care, including the reporting of unexpected changes in your condition to your physician and nurse.
- To follow the orders and instructions given by your doctor and instructions given by the staff for your care, including keeping follow-up appointments after discharge.
- To report unexpected changes in your condition to your physician and nurse.
- To bring a current copy of your advance directives to be placed in your medical record prior to the time of your admission.
- To accept responsibility for refusing treatment.
- To show consideration for other patients by following all rules and regulations pertaining to smoking, visitors, noise and general conduct.
- To accept financial obligations associated with your care.
- To be considerate of staff members who are caring for you. A mutual spirit of respect and cooperation allows us to serve you best.
- To advise your nurse, physician, caregiver and/or the business office staff of any dissatisfaction you may have regarding your care.

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